

# National 511 Update



Nova Scotia



San Diego



New Jersey



Utah



Georgia



# Background

## What is 511?

- An “easy to remember” abbreviated three-digit dialing code and website URL
  - Phone – a “speed dial” to a ten-digit telephone number
  - Web – used to “co-brand” traveler information services
- **511 was designated by the FCC in July 2000 as the dialing code for traveler information**
- **The FCC ruling left nearly all implementation issues to state and local agencies and telecom carriers**



# 511 Deployment Status



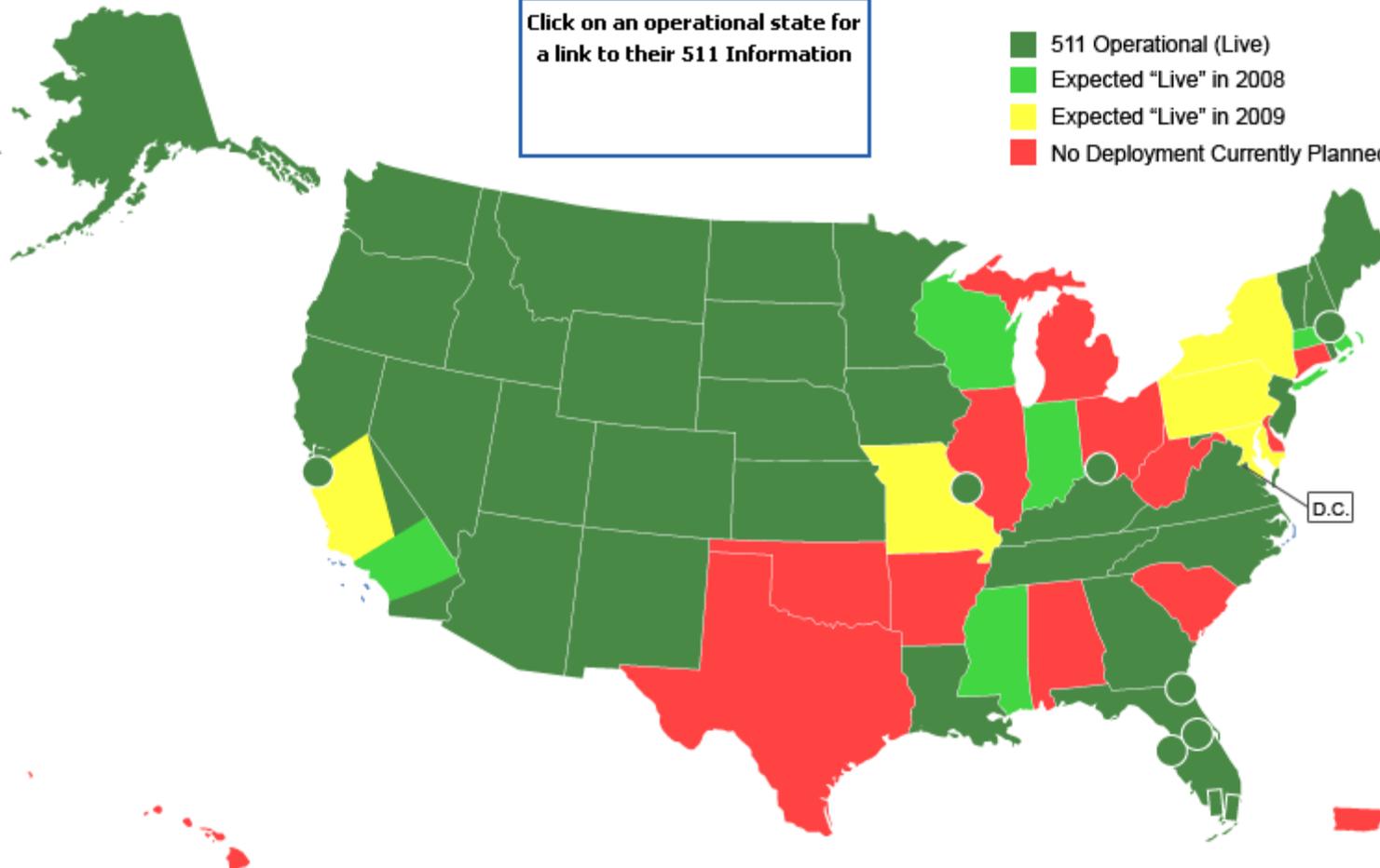
## 511 Deployment Status

Accessible by 70% of Population in 2009

Accessible by 47% of Population as of February 21, 2008

Click on an operational state for  
a link to their 511 Information

- 511 Operational (Live)
- Expected "Live" in 2008
- Expected "Live" in 2009
- No Deployment Currently Planned



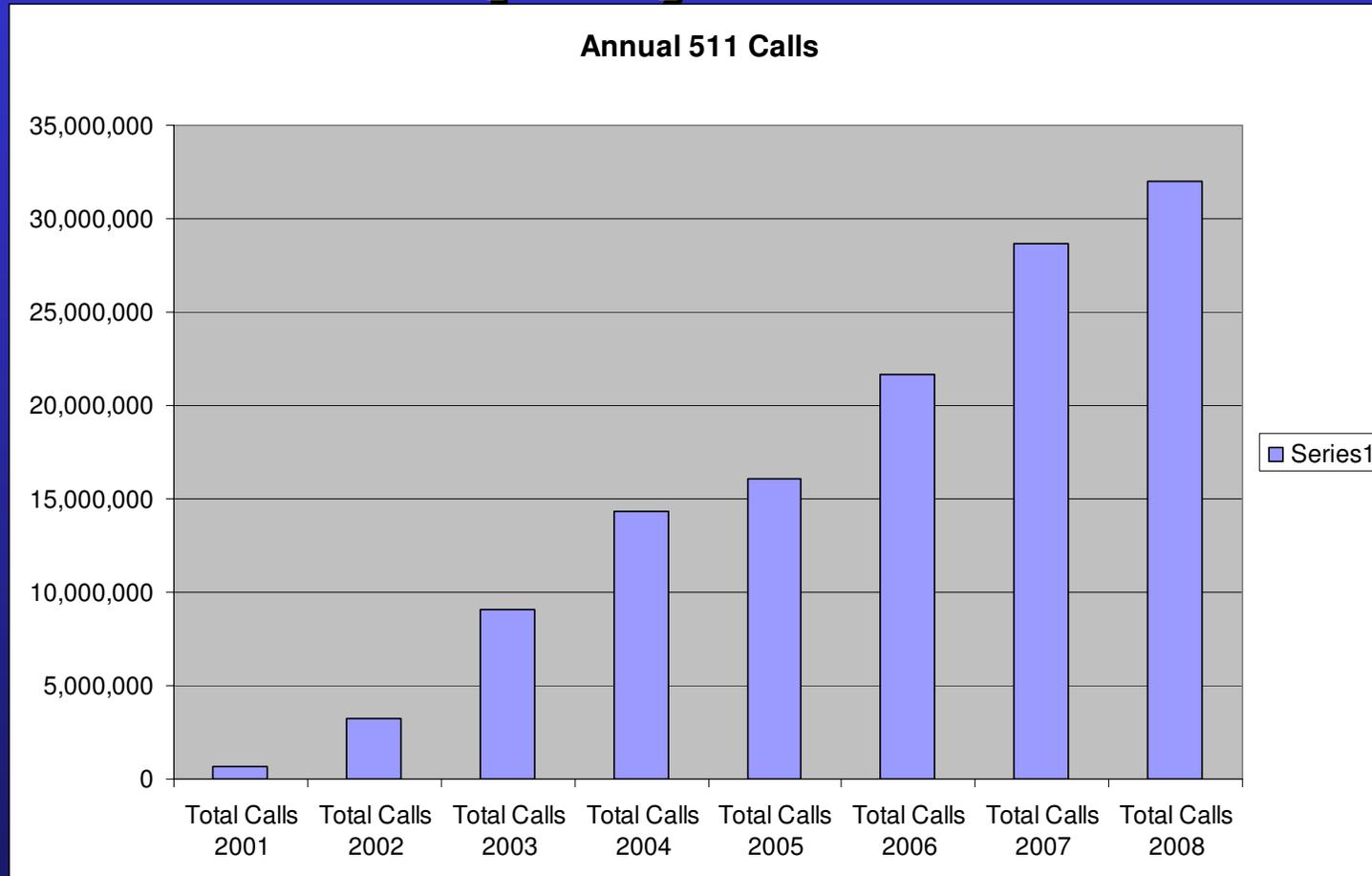
# 511 Progress

- **43 services in 33 states (and 3 Canadian Provinces)**
- **117 million calls nationwide since inception**
- **Launches since our last conference**
  - New Jersey – October 07
  - New Mexico – July 08
  - Quebec – August 08
- **Expected 2009 Launches**
  - Wisconsin
  - New York
  - Los Angeles
  - San Luis Obispo
  - Pennsylvania





# 511 Deployment Status



**Over 117 Million Calls through August 2008**



# Resources Available

- **511 Websites**
  - <http://www.deploy511.org>
  - <http://ops.fhwa.dot.gov/511>
- **Deployer Websites**
  - [AZ511.com](http://AZ511.com), [511.KY.gov](http://511.KY.gov), [511MN.org](http://511MN.org), [511tampabay.com](http://511tampabay.com), [511virginia.org](http://511virginia.org), etc.
- **Listserv at Yahoo! Groups**
  - [511\\_coalition-subscribe@yahoogroups.com](mailto:511_coalition-subscribe@yahoogroups.com)
- **Next Meeting of the National 511 Coalition Working Group**
  - December 16, 17
  - Arnold & Beckman Center, Irvine, CA 92617
  - Contact Sheri Johnson of AASHTO at [sherij@aaashto.org](mailto:sherij@aaashto.org)
  - Please register by December 12<sup>th</sup>!



# Thank You

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